



# QAI Accreditation Standards- Moving from Optimum to Excellence

**Dr. B.K. Rana**

**CEO**

**Quality & Accreditation Institute**

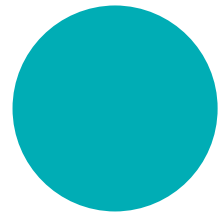




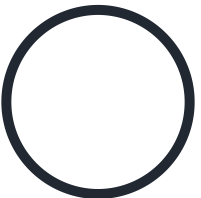
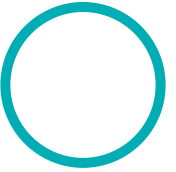
*Change Adapt Improve*  
Quality and Accreditation Institute

QAI-  
Quality &  
Accreditation  
Institute

# Vision



Nurturing the largest global pool of organisations and people through quality improvement and accreditation framework.



# Introduction of QAI



*Accreditation Body Operations – August 2017*



*Fastest developing Accreditation Body in the World*



*Number of accreditation standards developed in 5 years: 14*

# Organisation Structure



Centre for Education & Training (CET)



Centre for Accreditation of Health & Social Care (CAHSC)



Centre for Laboratory Accreditation (CLA)



Centre for Accreditation of Veterinary Facilities (CAVAF)



*QAI International,  
Canada*





# *Centre for Laboratory Accreditation*

*Chairman – Prof. Vikram Kumar, Former  
Director CSIR National Physical  
Laboratory*





Accreditation of **Medical Laboratories** as per ISO 15189: Medical laboratories - Requirements for Quality and ~~Certification~~ **Competence of Medical Laboratories** as per the requirements of the Central Clinical Establishments Act



Accreditation of Testing laboratories as per ISO/ IEC 17025: General Requirements for the Competence of Testing and Calibration Laboratories

Accreditation of Calibration laboratories as per ISO/ IEC 17025: General Requirements for the Competence of Testing and Calibration Laboratories



**Biobanking Accreditation** as per ISO 20387: General requirements for Biobanking. (For the First time in India)



QAI CLA is a Full Member/ MRA Signatory of the Asia Pacific Accreditation Cooperation (APAC)

# APAC

ASIA PACIFIC  
ACCREDITATION COOPERATION

**Medical testing-ISO 15189  
effective from 31 October 2022  
Testing-ISO/IEC 17025 effective  
from 31 October 2022**

**APAC**  
ASIA PACIFIC  
ACCREDITATION COOPERATION

### Mutual Recognition Arrangement (MRA) Certificate

In accordance with ISO/IEC 17011:2017 and the procedures of the Asia Pacific Accreditation Cooperation Incorporated (APAC), APAC hereby confirms the following APAC Member is a signatory to the APAC MRA:

**Quality & Accreditation Institute Pvt Ltd.,  
Centre for Laboratory Accreditation (QAI CLA)  
INDIA**

for the scopes and sub-scopes of

Scope	Date
Medical testing – ISO 15189	31 Oct 2022
Testing – ISO/IEC 17025	31 Oct 2022

Signed on behalf of APAC by:



Ms. Jennifer Evans  
APAC Chair  
Date: 31 October 2022

APAC Secretariat  
PO Box 5154, South Turramurra, NSW 2074, Australia  
Tel: +61 466 252 373, Email: [secretariat@apac-accreditation.org](mailto:secretariat@apac-accreditation.org)  
Web: <https://www.apac-accreditation.org/>

New Zealand Society Number: 1827312 Australian Business Number (ABN): 32 787 148 891

# QAI CLA is a Full Member/ MRA Signatory of the International Laboratory Accreditation Cooperation (ILAC)



**Testing-ISO 15189 effective from  
10 December 2022**

**Testing-ISO/IEC 17025 effective from  
10 December 2022**



**ILAC MUTUAL RECOGNITION ARRANGEMENT**

**SIGNATORIES**

We, the undersigned, endorse the terms of the ILAC Arrangement and undertake, to the best of our ability, fulfillment of its objectives.

**Accreditation Body:** Quality and Accreditation Institute, Centre for Laboratory Accreditation (QAI CLA)

**Economy:** India

**Scope and date:** Testing ISO/IEC 17025 – 10 December 2022  
Testing ISO 15189 – 10 December 2022

**Authorised Representative:**

**Signature:**  **Date:** 20 December 2022  
Dr. Bhupendra Kumar Rana

**Chair, ILAC Arrangement Council:**

**Signature:**  **Date:** 22 December 2022  
Ety Feller

Annex A: Signature Sheet, ILAC MUTUAL RECOGNITION ARRANGEMENT



# Centre for Accreditation of Health and Social Care

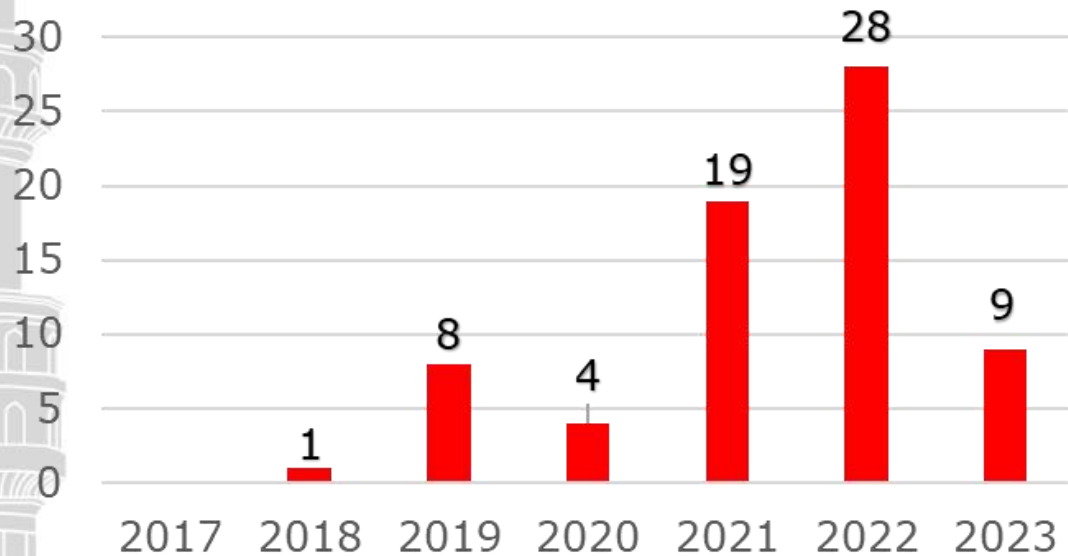


# Board Composition

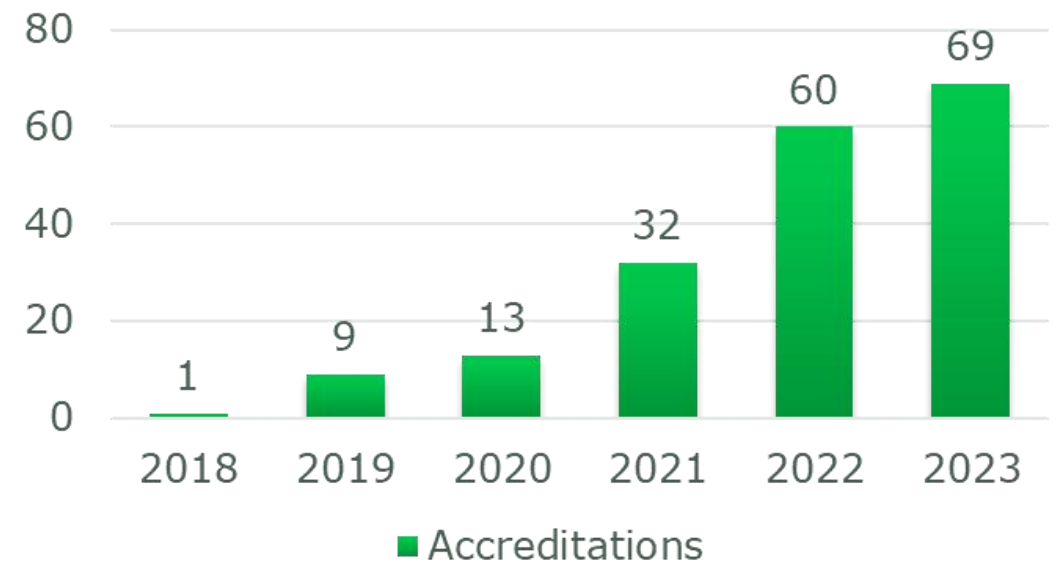
Sl. No.	Name	Affiliation	Position
1	Prof. M.C. Misra	Former Director, AllMS, New Delhi	-Chairman
2	Dr Alok Roy	Chairman, Medica Group of Hospitals	-Member
3	Dr. Vivek Desai	Director, Hosmac India Pvt. Ltd. Mumbai	-Member
4	Dr. Thuppil Venkatesh	Director & CEO, Foundation for Quality India (FQI)	-Member
5	Dr Rakesh Verma	Chair-Accreditation Committee, QAI	-Member
6	Sh. M Madan Gopal, IAS Retd.	Former Addl. Chief Secretary, Government of Karnataka	-Member
7	Sh. Joy Chakraborty	COO, PD Hinduja Hospital, Mumbai	-Member
8	Dr. B.K. Rana	Founding CEO, QAI	-Member Secretary

# Number of Accreditations in 5 years

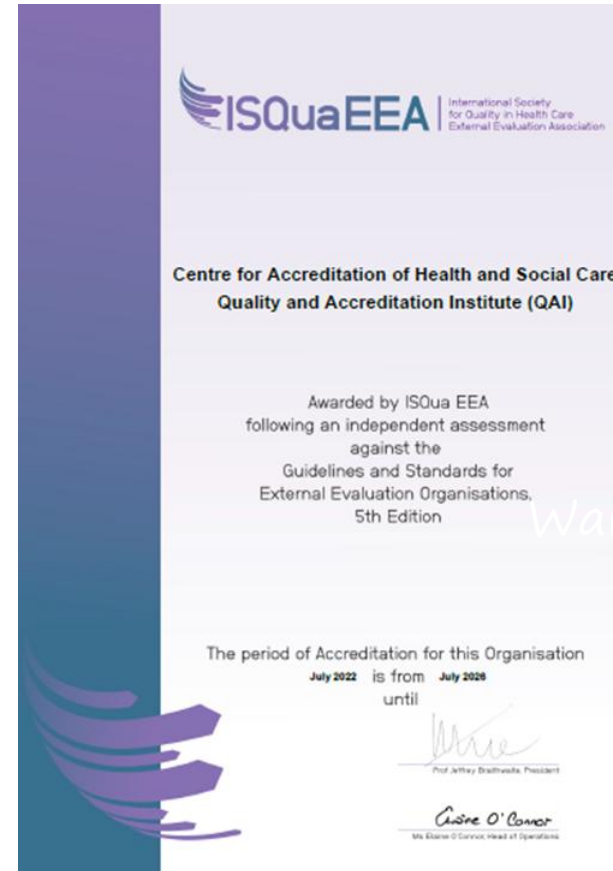
## Yearly Accreditations



## Trend



QAI becomes the first accreditation body in India to achieve ISQuaEEA Accreditation in less than five years of operations





QAI is the first and only accreditation body in India having 3 standards accredited by ISQua.



**Quality and Accreditation Institute Pvt. Ltd.**

**Standards for Dialysis Centres, 1<sup>st</sup> Edition, August 2018**

Awarded by IEEA following an independent assessment against the Guidelines and Principles for the Development of Health and Social Care Standards, 4th Edition

The period of Accreditation for these Standards is from **June 2019** until **June 2023**



**Accredited Standards 2019-2023**



**Quality and Accreditation Institute Pvt. Ltd  
Centre for Accreditation of Health & Social Care (CAHSC)**

**Standards for Home Health Care, 1<sup>st</sup> Edition**

Awarded by IEEA following an independent assessment against the Guidelines and Principles for the Development of Health and Social Care Standards, 5th Edition

The period of Accreditation for these Standards is from **February 2020** until **February 2024**



**Accredited Standards 2020-2024**



**Quality & Accreditation Institute**

**Accreditation Standards for Hospitals, 1<sup>st</sup> Edition August 2022**

Awarded by ISQua EEA following an independent assessment against the Guidelines and Principles for the Development of Health and Social Care Standards, 5th Edition

The period of Accreditation of these Standards is from **February 2023** until **February 2027**



**Accredited Standards 2023-2027**

QAI Accreditation is recognised by the Ministry of Health's Central Government Health Scheme (CGHS) for empanelment of Private Hospitals, Eye Centres, Dental Centres & Imaging Centres

## Recognition of QAI Accreditation as accredited equivalent to NABH under CGHS

LW

LANU WAPANG <lanuwapang.0018@cghs.nic.in>

Mon, 12 Dec 2022 12:46:38 PM +0530INBOX

Under the prevailing CGHS Empanelment Scheme, (vide page 1 of 45, para 5 of Application form and MoA under Continuous Empanelment Scheme 2022, highlighted copy attached above),

In this regards, as per the ISqua accreditation certificate submitted by Quality & Accreditation Institute (QAI), Centre for Accreditation of Health & Social care, A-34, Sector 48, Noida-201304, is approved by International Society for Quality in Health Care as an accredited Organization and is available in the official website of ISqua <https://ieea.ch/> vide webpage <https://ieea.ch/accreditation/accreditation-programmes.htm> (Screenshot attached below)

Hence QAI Accreditation shall be considered as accredited equivalent to NABH under CGHS

With Regards

Lanu Wapang

Sr. CMO (HEC), Directorate of CGHS

Room No 524 A, Nirman Bhawan

New Delhi- 110011

# International Linkages



*Institutional Member of the International Society for Quality in Health Care (ISQua) ([www.isqua.org](http://www.isqua.org))*



International Society for  
Telemedicine & eHealth

*Board Member of the International Society for Telemedicine and eHealth (ISfTeH) ([www.isfteh.org](http://www.isfteh.org))*



*QAI Journal for Healthcare  
Quality & Patient Safety  
([www.qaij.org](http://www.qaij.org))*





# Accreditation Mark





Wadia Hospitals

**INDIRA IVF**  
FERTILITY & IVF CENTRE



**oasis**  
— FERTILITY —

**Dr.Mehta's**  
Hospitals



**CMC Vellore**  
Christian Medical College, Vellore



DCDC KIDNEY CARE



PROSMILES  
DENTAL



practo

**AyurVAID:**  
HOSPITALS  
AN APOLLO HOSPITALS GROUP COMPANY



**ACE**

7th Edition  
**CAHOCON 2023**



# Transition/Evolution of Standards

- Minimum standards- Regulation/ Licensing (**Structure-Process**)
- Minimum/Optimum Standards- Certification (**Structure-Process-Outcome**)
- Optimum- Accreditation Standards (**Structure-Process-Outcome**)
- Excellence- Accreditation Standards (**Structure-Process-Outcome**)





Primary and  
Advanced Stroke  
Centre

ART/IVF

Dialysis Centres

Emergency  
Department

Patient Safety-  
WHO PSFH

Green Healthcare  
Facility

Clinic

Ambulatory Care Facility

Hospital

Home  
Healthcare

Transition Care  
Centre

Telehealth

Hotel and  
Home Stays

# Committed to support:

- Person/ People Centric Care
- Patient and Health Worker Safety
- Aatmanirbhar Bharat
- Heal in India & Heal By India
- Universal Health Coverage- **Quality**
- Patient for Patient Safety Initiative (QAI & CAHO initiative)
- Qskool (QAI & OCD initiative)





*'We Understand You Better'*

THANK YOU

[www.qai.org.in](http://www.qai.org.in)

[bkрана@qai.org.in](mailto:bkрана@qai.org.in)

